

Match the chemicals to your customer's needs.

Set a Brand for the customer

- Your economy brand
- Your premium brand
- OR Your spa brand

43,700 litre Pebble Stabilised Chlorine 20 °C
26/02/2007 Cust. 8 LJ

18/11/2006	4/11/2006	Test	Result	Required
500.0	500.0	Total Dissolved Solids	500.0	OK
80.0	10.0	Stabiliser	20.0	30.0 70.0
2.0		Free Chlorine	0.5	1.5 5.0
2.0		Total Chlorine	0.5	1.5 5.0
7.6	7.7	pH	7.0	7.6 7.8
		Phosphate	2.0	0.0 1.0
100	60	Total Alkalinity	60	160
150	80	Calcium Hardness	50	90
-0.27	-0.66	Langelier Index	-1.57	0.00

Treatment Required

- Increase the total alkalinity
Add 7.3 kg Buffer

Mix the chemical in a bucket of water and distribute around the pool.
The correct level of total alkalinity helps to maintain the pH at the correct level and guards against pitting or scaling of the pool surface.

- Increase the chlorine level
The chlorine level in your pool is too low. Ensure protection from bacteria.
Superchlorinate with 2.2 lit Liquid Chlorine Or 550 g Granular Chlorine
- Increase the stabiliser level
Add 1.3 kg Stabiliser

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100	60	Total Alkalinity	60	160
150	80	Calcium Hardness	50	90
-0.27	-0.66	Langelier Index	-1.57	0.00

Treatment Required

- Increase the total alkalinity
Add 7.3 kg Premium Pool Conditioner

Mix the chemical in a bucket of water and distribute around the pool.
The chlorine level in your pool is too low. Ensure protection from bacteria.
Superchlorinate with 550 gms Premium Pool Shock

- Increase the sun block
Add 1.3 kg Premium Sun Block

1,300 litre Acrylic Spa Spa Poppits 35 °C
26/02/2007 Cust. 10 MP

4/11/2006	18/11/2006	Test	Result	Required
500.0	500.0	Total Dissolved Solids	500.0	OK
20.0	80.0	Spa Poppit	0.0	80.0 120.0
7.2	7.4	pH	7.0	7.4 7.6
50.0	120.0	Total Alkalinity	60.0	80.0 120.0
80.0	150.0	Calcium Hardness	50.0	100.0 200.0
0.1	0.1	Phosphate	2.0	0.0 1.0

Treatment Required

- Increase the total alkalinity
Add 94 g Poppit Water Balance
- Increase the Poppit Peroxide
Add 1.3 lit Spa Poppit
- Increase the calcium hardness
Add 130 g Poppit Spa Cal Hardener

Mix the chemical in a bucket of water and distribute around the spa.
The correct level of total alkalinity helps to maintain the pH at the correct level and guards against pitting or scaling of the spa surface.

Low calcium hardness can cause corrosion of spa fittings, pitting of the spa surface, and corrosion in spa heaters.

For a Brand specific Customer report

Economy report

Premium report

Spa report

Complete customization

Each chemical brand has its own set of test treatment recipes. You can edit the chemical dose rates and instructions for each brand.

Spas can be treated with bromine, chlorine, or with proprietary treatments like Spa Poppits, in fact any routine treatments that you create.

Review an old water test report

Start by clicking Test History on the Water Test screen

Date	Note	Re...	Salt	Stab	FCI	TCl	pH	TA	CH	T...	LI	T...	Iron	FCu
24/Jun/2007	Sample	0	5000	0	0.00	0.00	7.20	80	80	0	0.00	0	0.00	0.00
10/6/2007	Test	0	4000	0	0.00	0.00	7.20	80	80	0	0.00	0	0.00	0.00
27/May/2007	Example	0	3000	0	0.00	0.00	7.60	150	220	0	0.00	0	0.00	0.00

Test Readings

Salt	4000.0	LO	<input checked="" type="checkbox"/>
Stabiliser	0.0	LO	<input checked="" type="checkbox"/>
Iron	0.0	OK	<input type="checkbox"/>
Free Copper	0.0	OK	<input type="checkbox"/>
Free Chlorine	0.0	LO	<input checked="" type="checkbox"/>
Total Chlorine	0.0	LO	<input checked="" type="checkbox"/>
pH	7.2	OK	<input type="checkbox"/>
Total Alkalinity	80.0	OK	<input type="checkbox"/>
Calcium Hardness	80.0	OK	<input type="checkbox"/>
Langelier Index	0.0	OK	<input type="checkbox"/>

Pool or Spa Details

Vol: 43.7 Cond: Type: Vinyl - Inground Treatment: Salty II

Print

Test History

Highlight the test to be reviewed

Then click Review

The test results transfer to the water test screen

Then click Print

New fields in the customer file

Mobile phone number

Extra line for street address

Details for an extra contact including a second e-mail address and a second mobile phone

Customer

Name: LR Harris Sh: Larry KN: HARRIS LR No. 10
 Add: 29 River Place Ph: 273 8125 KA: RIVER PL 29 Code: 10
 WESTFIELD NSW 2035
 Work: Westfield Bakery Ph: 373 9877 Mob: Bal: \$165.00

1 Equipment 2 Account, Casual 3 Name, Address 4 Regular Service

Name: Salutation: Initials: LR Surname: Harris
 Address: Street No.: Street (1): The Pines Restaurant
 (2): 29 River Place Suburb: WESTFIELD
 State: NSW Post Code: 2035
 Name (2): Name: Rober Jones Mobile: 0413 345 289
 e-mail: rjones@mysp.net.au Date: 17/Nov/1999 Mail: / /
 Note: Living with inlaws, runs the pool Type: 0

Print Transactions Test History

e-mail address

Preferred product brand

Customer

Name: Mrs K Brown Add: 18 Main Street EASTFIELD NSW 2034
 Work: Ph: Mob: 0411 235 568 Bal: \$396.00

1 Equipment 2 Account, Casual 3 Name, Address 4 Regular Service

Pool: Vinyl - Inground Size: 43.70 Pump: Onga 1.5HP Make: Pure Flow 55
 Treat: Salty II Sant: Test: 20/Jan/2000 Sk Box: SK 1000
 Filter: Cartridge Heater: Solar
 Eq. 1: Questo
 2: ...
 3: ...
 Brand: Economy e-mail: kathjbrown@bigpond.net

Notes: Holidays in Bali during Sept. school holidays. Quest purchased 30/09/96. Major leak repaired after storms in 1998

Print Transactions Test History

Test Recall

Reduce the number of tests
Cut testing time
Cut reagent costs

Many visits will require only 3 tests
Chlorine, pH and Alkalinity.

Recall moves tests into the current test set provided that :-

- The earlier test was within the required range
- The test was recorded within the recall time period.

Some water tests are stable and do not need to be checked at every visit. Stable tests include TDS, Salt, Cyanuric Acid, Calcium Hardness and Phosphate.

Recall can be activated test by test.

Activate by clicking the recall button on the water test screen.

Or can be automatic

Check the Auto Recall box at login and tests will be recalled automatically whenever a customer record is found.

Setting which tests are recalled and the maximum recall period.

Click "Aqua Data Setup" on the menu bar then "Treatments System File" to display this view.

Test Name	Short Name	Very Low	Very High	Priority	Recall
1: Total Dissolved Solids	TDS	0.0000	3000.00	9	120
2: Salt	Salt	0.0000	0.0000	6	120
3: Cyanuric Acid	Cyan	0.0000	300.0000	9	90
4: Iron	Iron	0.0000	7.0000	3	0
5: Free Copper	Copr	0.0000	3.0000	3	0
6: Total Copper	T.Cp	0.0000	0.0000	3	0
7:		0.0000	0.0000	9	0
8: Free Chlorine	F.Cl	0.0000	10.0000	5	0
9: Total Chlorine	T.Cl	0.0000	15.0000	5	0
10: Bromine	Bro	0.0000	20.0000	5	0

Tests will be recalled if there is a number entered in the recall column.

The number entered sets the maximum number of days that a test can be recalled.

Test Queuing

Reduce customer waiting time.

**Place the test in a queue
Not the customer.**

One computer terminal is dedicated to customer reception. Customer information is printed onto a label to be attached to the water sample bottle.

Select from one of 3 queues.

Tests can be logged into one of 3 queues. The queues might be :-

- A. Browse the shop and wait.
- B. Elect to return later in the day.
- C. Elect home delivery.

Caters for both new and existing customers.

Existing customers.

1. Find the customer record.
2. Select the queue
3. Type the pool condition
4. Print the label.

New customers.

1. Select the pool type.
2. Enter the volume
3. Select the treatment
4. Type the pool condition
5. Print the label.

New customers could be given a form requesting name & address details so that a test history can be maintained for their pool or spa. The queue number and letter could be hand written onto the form.

Can be used to encourage home delivery.

If the customer elects home delivery select queue C.

Additional products required can be entered and printed onto the address label.

Print the address label

Dymo Labelwriter 400



Labels: 99014 (101*54)

Water Test Label

A 34		LR Harris			
43.7: Vinyl : Salt Chlorinators (2000-3000)					
Salt	Cyan	Iron	Copr	F.Cl	T.Cl
◆ 2800	◆ 45				
pH	Alk	Hard	Phos		
		◆ 250	◆ 0.0		
Cloudy & Green					
Ph: 9872 5522			Larry		

◆ Recalled tests will be shown if Auto Recall is switched "On".

Address Label

JR Peters		C 3	
Att: John & Mary		Tel: 273 9183	
18 Jackson Crt			
WESTFIELD		2035	
Lge bag DE, 5 Lit acid			